



A Case Study

**Deloitte.**

“Over the years, we have asked for several enhancements to be made for our ex-pat payroll use in particular which have proved to be very useful for normal payrolls. These have all worked extremely well and other suggestions we make are welcomed. It is good to know that Star listens to the users.”

**STAR**

The Professionals' Choice

Payroll Professional

## Deloitte & Touche LLP

### BACKGROUND

**Location:** London EC4.

**Number of offices:** Eight (that do payroll work – Star is the ‘Firm Standard’ for payroll software).

**Profile:** The Business Process Outsourcing Dept. in London provides services to over 150 clients.

**Star User since:** 1995.

### TESTIMONIAL

**Level of overall satisfaction:** Very satisfied.

**Satisfaction with Customer Service:** Very satisfied, calls are dealt with very promptly.

**Does Star Payroll Professional perform as promised:** Everything promised and more.

**Have you recommended Star to others:** Yes, especially to clients who have decided to take their payroll in-house.

### WHY DID YOU CHOOSE STAR?

Star was chosen because the old system was not bureau specific, very antiquated and reports were inadequate. We needed a system that could process electronic payments and produce improved reports. Several packages were looked at and Star was chosen because it was the most user friendly.

### WHAT ARE THE MAIN BENEFITS YOU HAVE REALISED FROM USING STAR PAYROLL PROFESSIONAL?

#### SUMMARY

**Time saving:** As the system is so reliable we have a very defined process in place for all our payrolls and this enables us to use our time efficiently and together with the continued improvements to reporting running and P45/P46 submission savings are being made all the time.

- Very user friendly so not a long training process for new staff.
- Simple upgrading.
- Excellent import and export system allowing us to save time and cut out human error.
- Because data files are in Access, data can be taken directly into Excel without writing reports.
- With Crystal we can create bespoke reporting i.e. journal creation for our own and client accounting systems in any format required.
- ePayslips saves time and money and offers a higher level of service to clients.
- Data files easily transportable.
- We can offer clients complete BACS payment service for salaries, pensions, HMRC & AOE's.
- With the ‘Extra Details’ feature the system can be modified to suit any company set up. For example, we have recently taken on a very large expatriate payroll and as the system they were using was bespoke they had some very peculiar practices which they wanted to continue. With the use of ‘Extra Details’ we have managed to fulfil 99% of their demands.
- We also use the P11D module, and this has proved to be very efficient as there is no need for data duplication.

**Cost savings:** Significant.

**Implementation time:** 4 – 6 weeks.